Oracle CC&B Techno-Functional Consultant

Technical and functional consultants serve as critical conduits for delivering game-changing solutions in the utility industry. Our teams install and configure software, advise on various projects, guide utilities employees in adopting and utilizing new systems, and ensure these systems are maximized and maintained.

We are currently looking for a full-time Techno-Functional Consultant with at least five years of recent experience implementing or supporting Oracle Utilities Customer Care & Billing (CC&B) and/or Customer to Meter (C2M). The key objective of this role is to identify, prioritize, design, and develop enhancements and integrations supporting our client's Oracle Utilities solutions.

Essential Functions and Responsibilities:

Serve as a Techno-Functional Consultant for the Client's Oracle Utilities solution which consists of:

- Oracle Customer Care and Billing (CC&B)
- Oracle Meter Data Management (MDM)
- Service Order Management (SOM)
- Smart Grid Gateway (SGG)
- Oracle Operational Device Management (ODM)

- Collaborate with the Project Lead and Project Manager to support client in identifying, quantifying, and prioritizing enhancements for backlog refinement
- Adopt client's agile SDLC for Oracle Utilities enhancements
- Design, develop, test and deliver prioritized enhancements
- Support client in the definition and execution of test scenarios and test cases
- Liaise between client IT and business teams to gather and validate requirements and proposed solutions
- Provide guidance, direction, and knowledge transfer (KT) to client IT resources to enable internal development of enhancements
- Advise client on technical best practices and product features
- Support troubleshooting, debugging, and defect resolution for enhancements

Required Skills & Qualifications:

- 5+ years overall relevant experience implementing and/or supporting CC&B/C2M, including consulting or services.
- Utility industry experience.
- Strong product knowledge of Oracle Utilities Customer Care and Billing (CC&B) or C2M including design, development, configuration, and enhancements.
- Deep understanding of the Meter-to-Cash flow/Billing.
- Strong knowledge of SQL.

- Undergraduate degree in Computer Science, Engineering, Mathematics, Information Systems

If your background is a good match and you want to work with an industry leader, apply today!